



# Sathya Sai College

## PARENTAL CODE OF CONDUCT

*This Code has been developed so that parents and those with parental responsibilities are aware of and meet the School's expectations with regard to their interaction with the School, its teachers, other parents and students. Adherence to this Code is important to promote positive and productive relationships within the School community.*

### **Role of the School Generally**

The School is responsible for establishing and administering the policies, procedures and rules which govern the day to day operations of the school. It is important that parents recognise and respect this; adhere and have their children adhere to the School's requirements, and support the School's decisions.

### **Discipline**

The School expects students to comply with its rules and not engage in behaviour which is harmful to others or is contrary to the ethos and philosophy of the School. Parents are expected to support the School in relation to its *Student Wellbeing and Discipline Policy* and not do anything which undermines its authority. It must be understood that in the case of minor disciplinary matters, the School will be the arbiter of what is a fair disciplinary action and will not engage in debate about the appropriateness of the action taken.

In relation to more serious disciplinary matters which may result in suspension or expulsion, the School will inform parents of the matter which will be dealt with in accordance with the School's *Student Wellbeing and Discipline Policy*. While parents will be consulted, the final decision will be the Schools.

### **Interaction with Staff**

The School conducts regular meetings between staff and parents at which the student's progress can be discussed. There may be other times when a parent or staff member requests a meeting to discuss particular issues that may arise during the course of a student's schooling.

If a parent wishes to meet with a staff member, they should make an appointment so that a mutually convenient time can be arranged. This can be done through the School Office.

Parents should never attempt to contact a staff member at their home unless the staff member requests this and has the expressed permission of the Principal.

Parents can also make an appointment to see the Principal about any particular concerns they may have relating to their child if the concerns cannot be resolved by the classroom teacher or Wellbeing Coordinator.

It is important that parents show respect for staff and not publicly criticise them or seek to undermine their authority. If a parent has a particular concern about a member of staff, they should first attempt to resolve it with the staff member concerned at the earliest possible time. If the parent does not feel that the concern can be resolved directly with the staff member, they may arrange a meeting with the Principal. When attempting to resolve concerns, parents should observe the general rules of conduct set out in this Code.

The School has a duty of care towards all staff and for this reason, any aggressive or abusive behaviour will not be tolerated.

### **Complaints**

If a parent has a complaint about an issue, this should be directed to the Principal or to the teacher responsible for the particular area of activity.

If a parent wishes to make a complaint, they should not use rude or abusive language. This is not productive and can make it harder to resolve concerns.